

Case No: 948
Date Received: 24:03:2018
Topic: Courier services
Request
<p>Please send me details for the period 2017-18 on the following:</p> <ol style="list-style-type: none"> 1. The total value of the courier service contracts that were outsourced? 2. The name of your primary and any secondary Courier supplier <p>The value of your primary supplier contract, its expiry date and the services they provide (e.g. same day/next-day/overnight)</p> <p>The value of your secondary supplier's contract, its expiry date and the and services they provide (e.g. same day/next-day/overnight)</p> <ol style="list-style-type: none"> 3. The total cost of the courier services that were managed in-house? <p>The number of staff employed in managing those contracts</p> <p>The number of vehicles owned or leased to meet the in-house courier requirement</p> <ol style="list-style-type: none"> 4. The name and email of the person responsible for the procurement/management of these services?
Response
<p>I have repeated your questions below and have added a response against each in turn. However, to place these answers in context, I should point out that we do not have a direct relationship with any courier provider, nor do we provide our own courier services. Instead, courier services are supplied as part of an overall facilities managed service contract, and our invoicing for that managed service itemises the cost of couriers.</p> <p><i>The total value of the courier service contracts that were outsourced?</i> Our costs for couriers procured as part of the facilities managed service for 2017-18 is £5k.</p> <p><i>The name of your primary and any secondary Courier supplier.</i> We do not have a direct relationship with a primary or secondary courier supplier.</p> <p><i>The value of your primary supplier contract, its expiry date and the services they provide (e.g. same day/next-day/overnight)</i> Not applicable.</p> <p><i>The value of your secondary supplier's contract, its expiry date and the and services they provide (e.g. same day/next-day/overnight)</i> Not applicable.</p>

The total cost of the courier services that were managed in-house? **Not applicable.**

The number of staff employed in managing those contracts. **Not applicable.**

The number of vehicles owned or leased to meet the in-house courier requirement. **None.**

The name and email of the person responsible for the procurement/management of these services?

The person responsible for all facilities, including courier services, is the Head of Health, Safety and Facilities, who can be contacted on 020 7851 5000 and enquiries@thecrownestate.co.uk